

ABSTRACT OF THE DISCLOSURE

A possible service interruption unintended by a user is prevented by executing a corresponding service using 5 a proxy. A user's terminal and a WWW server are connected together via a network. The network has a service agent that executes a proxy service control method. The SA has a session storage section connected to a WWW server and application to store sessions, a result notifying section 10 connected to the MUA and a proxy request section connected to the WWW server to make request for proxy control, and a media converting section connected to MTA and a proxy reception section connected to the WWW server to obtain information on behalf of a user.

15